



November 24, 2014

Anita Dadson
President
BC FamilyNet Society
c/o 1051 Surfside Drive
Qualicum Beach, BC V9K 2B6
Email: lindaderkach@shaw.ca

Dear Ms. Dadson,

Thank you for your November 12 letter, summarizing our discussion of November 5.

It was a pleasure to meet with representatives of your society and hear directly about the work BC FamilyNet is engaged in to support adults with developmental disabilities and their families.

I am committed to hearing feedback from community-based, non-profit agencies about Community Living British Columbia's (CLBC) services and appreciate the time you took to identify the key issues your society feels CLBC needs to address.

I respect the concerns you have raised about accessing services, roles of parents and siblings, safeguards and residential options. I will be forwarding these comments to appropriate members of our senior management team for their consideration. Please know we take these concerns seriously.

Work continues to be done in these areas to bring improvements, and we will be addressing some of these matters further as we begin the process of updating our strategic plan in 2015.

As CEO, I will endeavour to maintain an open door to non-profit groups such as BC FamilyNet so that you may continue to bring forward issues of concern to your membership. I am committed to doing all I can to foster a spirit of trust so that we can make progress for the benefit of those we serve. Many thanks for giving generously of your time to discuss these matters.

Yours truly,

Seonag Macrae
Chief Executive Officer